

## **Terms and Conditions: Right Pump Promotion**

Offer: £30 Voucher for each Right Pump purchase

Promotional Period: 1st December 2024 - 30th April 2024

Participating Re-sellers: any

**Promoted Product: Right Pump** 

- 1. Claims must be submitted online with a copy of the purchase invoice; this invoice must be from a participating merchant demonstrating the purchase of a pump included in the promotion within the promotional period.
- 2. All areas of the <u>online form</u> must be completed for the claim to be valid; a serial number must be clearly provided.
- 3. The pump must be purchased within the stated timescales of the promotion and the claim must be received by Salamander Pumps by the 30th April 2024.
- 4. Each pump purchased will be valid against one promotion only. Salamander Pumps may choose to discard a claim or restrict the quantity of claims valid should the claimant have made a more than reasonable quantity of previous claims.
- 5. Only one claim can be made for each pump sale, this will be verified by the serial number, ie: a consumer and an installer will not receive a claim each for the one pump purchase.
  - a. In the unlikely event that both the consumer and the installer claim for the same pump, Salamander Pumps will fulfil the first claim received at our offices in Sunderland (Unit 2c Colima Avenue, Enterprise Park West, Sunderland SR5 3XE).
- 6. If the claim meets all the conditions of the promotion, the process of fulfilment takes approximately 5 10 working days from receipt of the claim.
- Salamander Pumps does not accept any responsibility for misdirected, delayed, lost mail, illegible or damaged claims.
- 8. Claims sent by fax, telephone, or email will not be accepted.
- 9. Salamander Pumps is committed to protecting your privacy and will use any personal/consumer information supplied by you solely for the purpose of administering the promotion.

Unit 2c, Colima Avenue T: 0191 516 2002 Enterprise Park West F: 0191 548 4445

Sunderland SR5 3XE E: sales@salamanderpumps.co.uk



- 10. Salamander Pumps reserves the right to validate claimed purchases with the appropriate customer from which the Salamander Pumps' shower pump was purchased from.
- 11. £2,000 available for the promotion, Salamander Pumps reserves the right to withdraw the promotion should the claims exceed the budgeted amount.
- 12. It is the responsibility of the claimant to register any reward as income for tax purposes.

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