

Salamander Pumps TankBoost Scratch Card Promotion – Terms and Conditions

The Promoter: Salamander Pumped Shower Systems Limited, Unit 1 Woodley Park Estate, 59-69 Reading Road, Woodley, Reading, Berkshire, RG5 3AN. Company number: GB 694558969.

1. Promotion Period

The promotion runs from 00:00 on 1st July 2025 to 23:59 on 30th September 2025.

2. Eligibility

The promotion is open to UK residents aged 18 and over.

Valid for installers and consumers who purchase a qualifying TankBoost or TankBoost CAT5 unit (excluding TankBoost Storage Tanks and replacement TankBoost units) from a participating reseller during the Promotion Period.

Employees of Salamander Pumps and their immediate families are excluded from this promotion.

3. How to Participate

For each qualifying TankBoost or TankBoost CAT5 unit purchased (storage tanks are excluded), customers will receive one scratch card included with their order.

Each scratch card offers the chance to win one of the following prizes:

- £500 Love2shop Holidays gift card (2 available)
- £50 Amazon voucher (5 available)
- £10 Amazon voucher (10 available)
- Salamander Pumps branded bucket hat (75 available)
- Salamander Pumps branded water bottle (75 available)

Some scratch cards will not contain a prize (“no win” cards). These are still valid entries but do not qualify for a reward.

4. Entry Limits

One scratch card per qualifying TankBoost unit purchased.

Multiple entries are permitted if multiple units are purchased.

Only one claim per TankBoost sale will be accepted, verified by the product serial number.

In the event both a consumer and installer claim for the same product, the first valid claim received will be honoured.

Salamander Pumps reserves the right to discard a claim or restrict the quantity of claims if a claimant has made an excessive or unreasonable number of submissions.

5. Prize Redemption

To redeem a prize, claimants must send the following to marketing@salamanderpumps.co.uk:

- A clear image of the scratch card with the revealed prize
- The serial number of the TankBoost unit
- Proof of purchase

Claims must be received:

- Within 30 days of receiving the scratch card, or
- No later than 31st October 2025, whichever comes first.

Incomplete claims or submissions missing any required element will not be processed.

6. Prize Fulfilment

Voucher prizes will be delivered via email.

Physical items will be sent to the postal address provided with the claim.

Prizes are non-transferable, non-exchangeable, and no cash alternative is available.

Prize fulfilment may take up to 28 days from receipt of a valid claim.

7. Damaged or Invalid Cards

Tampered, damaged, or illegible scratch cards will not be accepted.

Salamander Pumps is not responsible for misdirected, delayed, or lost claims.

Claims submitted via fax or telephone will not be accepted.

8. Data Protection

Salamander Pumps is committed to protecting your privacy. Personal information submitted will only be used for administering this promotion and will be handled in accordance with applicable data protection laws.

9. Verification and Validation

Salamander Pumps reserves the right to validate claimed purchases with the merchant from which the TankBoost unit was purchased.

10. Tax Liability

It is the responsibility of the claimant to report any prize or reward received as part of this promotion to HMRC or other relevant authorities, if applicable.

11. Prize Limitations and Right to Amend

The total number of prizes is fixed as listed. Salamander Pumps reserves the right to withdraw or amend the promotion if all prizes are claimed or in circumstances beyond its control.

All valid claims submitted prior to cancellation will be honoured.

12. Image Use and Social Media

Images of the TankBoost unit submitted as part of the prize claim process may be shared by Salamander Pumps via its official social media accounts (e.g. Instagram, Facebook, LinkedIn) under the handle **@salamanderpumps**. By submitting an image, the entrant agrees to this non-commercial use, unless they notify Salamander Pumps in writing at the time of submission that they do not consent.

13. Governing Law

These terms and conditions are governed by the laws of England and Wales.

By participating in this promotion, all entrants agree to be bound by these terms and conditions.